



Saber Healthcare Group, LLC
26691 Richmond Rd.
Bedford Heights, OH 44146
phone: (216)292-5706 • eFax: (216)292-5709
saberhealth.com

OUR COMMITMENT TO COMPLIANCE

YOUR COMPLETE SATISFACTION IS OUR GOAL

Our organization is committed to providing quality health care in compliance with all laws, regulations and business ethics.

Compliance Hotline

It is our policy to implement mechanisms for individuals and outside organizations to file complaints with our organization. If you have any concerns, please do not hesitate to let the facility's administration know. You may also contact the Compliance Department, or call the Compliance Hotline. Our contact information is provided below:

Mailing Address: 26691 Richmond Road, Bedford Heights, OH 44146

Phone Number: (216) 292-5706

Email: Compliance.Officer@saberhealth.com

Compliance Hotline: (888) 878-5889

Online Reporting Website: www.redflagreporting.com/saber

Red Flag Reporting is an independent organization engaged to intake Compliance Hotline calls and online complaint reports. We are committed to protecting our employees and residents, ensuring fairness and upholding principles of integrity. A more thorough investigation can occur if the caller leaves his/her name and contact information, but complainants have the option to file complaints anonymously.

Resident Rights

We will protect and promote the rights of each resident in accordance with federal, state and local laws and our organization's policies and procedures.

Non-Discrimination

We do not discriminate anyone on the basis of race, color, national origin, age, disability or sex. We do not exclude people or treat them differently because of their race, color, national origin, age, disability or sex.